



TERMS AND CONDITIONS

DISCOVER, HUNT, RELAX, ADVENTURE

General

All guests are required to sign an indemnity form on arrival.

Timbila Game Lodge shall not be held responsible for any damage or loss of any property whether belonging to the client or any of the Guests, nor shall Timbila Game Lodge be responsible for any personal injury which may be sustained by any Guests.

No pets are allowed in the Timbila Game Lodge property.

Child Policy

Timbila Game Lodge can only accommodate children of 12 years and above.

Currency

The rates indicated in this agreement are expressed in South African rand or in US dollars, depending on the service, and are inclusive of all taxes.

Taxes

All rates in this agreement include taxes.

Reservations

Bookings are on a request basis and must be accompanied by the following information.

- All the names of the guests; full names (first name and last name) and date of birth
- Arrival and departure dates and flight details if applicable and any dietary or special requests

Reservations to be directed to the Lodge Reservations Office at the following contact details:

Reservations: :

Email: Timbilagamelodge@gmail.com

Contact : Timbilagamelodge@gmail.com

Check-in and Check-out

Check-in is at 13h00 (1:00 pm) and check-out is at 11h00 (11:00 am). The lodge cannot accommodate early check-ins. Please ensure that your transport to and from the lodge is arranged timeously to coincide with our check-in and check-out times.

Payments

Full payment is due 30 days prior to the guests' arrival date. Reservation shall be subject to cancellation in the event prepayment is not received as contracted. All credit cards accepted except American Express and Diners. Transfers are to be made to the lodge's bank account as follows:

Name of Bank : ABSA

Name of Company: TIMBILA LODGE AND GAME FARM PTY LTD

Account Number: 4114686388

Branch Code: 632005

Branch: PHALABORWA

POSTAL ADDRESS :

Postnet Suit 22
Private bag x3008
1380
HOEDSPRUIT
SOUTH AFRICA

PHYSICAL ADDRESS :

Farm TRY 153KT
R40
1390
PHALABORWA
SOUTH AFRICA

GPS COORDINATES:

24°03'51.3"S 30°57'22.1"E

[Find us on Google Maps](#)

All Transfers to be emailed to the Lodge Reservations Office with the guest names as proof of payment. All bank charges will be borne by the Client.

Bookings

A 20% non-refundable deposit is required within 7 days of making a reservation to secure the booking. Full payment must be made 30 days prior to arrival. Thereafter cancellation fees will

Contact : Timbilagamelodge@gmail.com

apply as per the cancellation policy below. Bookings made less than 30 days prior to arrival must be paid in full, thereafter cancellation fees will apply as per the cancellation policy below. If payment is not received as per the above, the booking will be cancelled.

Cancellation Policy

50% cancellation fee if cancelled 30 days and less prior to arrival.

75% cancellation fee if cancelled 14 days and less prior to arrival.

100% cancellation fee if cancelled 7 days and less prior to arrival, or no show.

No Show

Non-arrivals will be subject to 100% of the rate for the entire period of the reservation.

